



Advanced Family Eyecare
of Hampton, LLC

Dear New Patient

Welcome to Advanced Family Eyecare of Hampton. We want to thank you for choosing us for your eye health care. We value your confidence in us and want to let you know what to expect on your visit scheduled for _____ at _____. This will insure a more comfortable and efficient visit for you.

- A **comprehensive eye health examination and visual analysis** will be performed to determine the state of your eyes and investigate any signs of disease or other eye health problems that may not have visible symptoms.
- Please call our office at 770-707-0711 to confirm your eye health examination reservation. We strive to spend quality time with each and every patient, and proper communication insures us this ability. If it is necessary to reschedule your reservation for any reason, please give us a call and we would be happy to do this for you.
- At Advanced Family Eyecare of Hampton, we are proud to announce the inclusion of retinal imaging as an integral part of your eye exam. Dr. Gardner highly recommends this part of the exam for all patients. This technology does not require pupil dilation. **We will be performing the retinal exam as an enhancement to the comprehensive exam for a fee of \$35. If you choose to not employ this technology, your exam will include pupil dilation.** I feel you'll be very impressed, and these are the reasons I highly recommend this additional test;
 - * Facilitates the early diagnosis of many health conditions including high blood pressure, macular degeneration, glaucoma and diabetic eye changes
 - * The images become part of your permanent medical record allowing us to compare and monitor any changes that may occur in the future
 - * Safeguards the health of specific structures of your eye such as the retina, optic nerve, macula, and blood vessels

Remember that most vision and insurance plans only cover *basic* or *routine* testing and does not include this important procedure to insure the health of your eyes for many years to come.

- We have **an excellent selection of eyewear frames**, which includes some of the hottest name brands, from Flexon to Bebe, Calvin Klein, Nike and many more. You are encouraged to arrive early to have one of our opticians help you select the right frames for you. We take into consideration the many aspects of your lifestyle when helping you choose your eyewear, and remember that all of our fine eyewear frames come with our exclusive 2-year warranty.
- If you are a contact lens wearer or are interested in wearing them, we will include a Corneal Evaluation along with your examination. **The additional evaluation fee also includes diagnostic starter lenses, contact lens insertion and removal training and necessary follow-up care.** We will thoroughly investigate the best contact lenses for you and your life-style while backing it up with our 'Buy-em-Back' policy. If you currently wear contact lenses, please bring the current specifications (located on your boxes).
- We ask that you **please bring in all eyeglasses** you currently wear so the prescription can be verified. This will help Dr. Gardner determine how your eyes are changing.

Other items of importance to bring are **a list of current medications and current insurance cards.** If you are not 100% sure with how your insurance company works their coverage and co-payments, please utilize the following insurance information including websites and telephone numbers to become more familiar. Some insurance companies request that you contact them to become pre-authorized, so please insure this is done before your visit.

Here is a list of insurance companies that we are currently providers for:

- *Vision Service Plan (VSP) 800.877.7195 www.vsp.com
- *Eyemed Vision Care 866-9EYEMED www.eyemedvisioncare.com
- *Davis Vision 800-999-5431 www.davisvision.com
- *Opticare Peachstate 800-334-3937 www.opticare.com
- *National Vision Administrators (NVA) 800-672-7723 www.e-nva.com
- *Advantica 866-354-2020 www.advanticabenefits.com
- *Humana 866-537-0229 www.humanavisioncare.com
- *Superior 800-507-3800 www.superiorvision.com
- *Vision Benefits of America (VBA) 800-432-4966 www.visionbenefits.com
- *United Health Care (UHC) 888-842-4571 www.uhc.com
- *BCBS of Georgia 800-441-2273 www.bcbsga.com
- *Tricare www.tricare.mil/mybenefit/home/Vision
- *Medicaid www.medicaid.gov
- *Medicare www.medicare.gov
- *Block Vision 866-265-0517 www.blockvision.com
- *Optum Health (formerly Spectara) www.optumhealth.com

*Integrated Health Plan 888-640-8707 www.ihplan.com
*Avesis 800-828-9341 www.avesis.com
*Coventry 800-470-2004 chcgeorgia.coventryhealthcare.com/

If your insurance company is not on our list, we will be happy to provide you with a detailed list of services that you can submit to your insurance company. Payment will be expected in full and your insurance company will reimburse you directly.

In order for us to provide the best possible office experience, **please complete the enclosed 'Welcome' medical information form, and bring it with you to our office.** This diagnostic information helps Dr. Gardner determine your specific needs and aids in developing your treatment plan and recommendations.

Please plan on arriving approximately 20 minutes ahead of schedule, as there are tests that the staff of Dr Gardner will need to perform *before* your reservation with Dr Gardner.

Once again, thank you for choosing Advanced Family Eyecare of Hampton for your eye care needs. We look forward to seeing you soon.

Sincerely,

Dr. Gardner